Licensing – HardKey Field Upgrade Utility

APPLICATIONS NOTE

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Description: Guide to upgrading your hardware key from one version to another (i.e. version 8 to version 9)
OS Requirement: Win 2000 Pro/Server, XP Pro, Server 2003
General Requirement: Knowledge of ICONICS Licensing

Introduction

A hardware key for licensing is useful in many ways. However, when you upgrade from one version to another, the license needs to upgrade with the software.

In older versions, you would need to send in the hardware key for this upgrade. However, with the new HardKey Upgrade Utility, you can do that easily yourself, saving time that it takes to ship the keys back and forth.

This application note will walk you through how to upgrade your license on a hardware key from one version to a later version.

GENESIS32 HardKey Field Upgrade Utility

1. Obtain the HardKey Field Upgrade Utility (HWKUpdate.exe) from ICONICS.
2. Copy HWKUpdate.exe to the directory containing the ICONICS License Utility. By default, this should be in C:\Program Files\ICONICS\SoftLic if your installation was on the C: drive.
3. Run HWKUpdate.exe by double clicking on it.

Figure 1 - GENESIS32 HardKey Field Upgrade Utility

4. Report the Identification Code to ICONICS to obtain a corresponding Activation Code.
5. Enter the Activation Code provided by ICONICS and click on **Update**.

Figure 2 - HardKey Field Upgrade Utility: Activation Code

6. Upon completion, a confirmation dialog will display.

Figure 3 - HardKey Update Confirmation

7. If the ICONICS License Service was running prior to the upgrade, restart the license service by rebooting the machine or by using the Service Control Manager to stop and restart the service.